Your council Your services



- Green spaces investment
- Local business support
- Single-use plastic reduction



2025-2026

Elmbridge - your local borough council

At Elmbridge, as your local borough council, we provide services such as bin collections, car parks, housing and planning. We also manage green spaces, recreation grounds and commons. In 2025/26, the Elmbridge portion of total council tax is 10.6%. Throughout this booklet you will read examples of how we are supporting our residents and businesses. You can find information on all our services on our website, elmbridge.gov.uk.

We've provided some information below that you may find useful.

Report an issue

You can report a missed bin, dirty street, antisocial behaviour and more at the click of a button. **elmbridge.gov.uk/report**



Bin collection days

Find your property's collection days for rubbish, recycling, food waste and garden waste. elmbridge.gov.uk/bins



Find your councillor

Use our website to search for your local councillor and their contact details. **elmbridge.gov.uk/cllrs**



Set up an online account

Pay your council tax and more with our secure online account. **myaccount.elmbridge.gov.uk**



Receive planning alerts

Keep up-to-date with planning applications in your area. elmbridge.gov.uk/alerts



Services such as education, adult and children's social care, roads and trading standards are provided by Surrey County Council: surreycc.gov.uk

Supporting Elmbridge residents with rising living costs



The **Elmbridge Cost of Living Fund** has supported charities and community groups with funding totalling nearly £100,000 this year. From cooked meals, counselling services and beds, to baby items, food vouchers and energy advice, funding was provided to local organisations who help those in need.

One of the fund recipients were **Voices of Hope Charity** who run the BRITE Box project. They provide weekly recipe meal kits with prepared ingredients and dyslexia-friendly recipe cards to families at risk of food insecurity, enabling families to cook healthy meals and help with budgeting. They're using their funding to distribute meal recipe kits to disadvantaged families across Elmbridge.





With their latest round of funding, **Stripey Stork baby bank** will be able to reach so many more families who are experiencing poverty and provide them with the practical items needed to care for their young children. In 2024, they were able to support 810 Elmbridge families in need, distributing 1,532 items of school uniform, 145 school bags of

equipment and 305 pairs of school shoes and trainers to children in Elmbridge.

They've also provided safe beds and cots, bundles of bedding, clothes, buggies, toiletries and book bags.

Please visit **elmbridge.gov.uk** or use the QR code to see more on the organisations that received funding and how they are helping Elmbridge residents thrive.



Investing in green spaces for the community



We've made significant investments into our parks and recreation grounds this year providing residents with more opportunity to enjoy the outdoors, stay active and connect with nature.

In 2024, we upgraded equipment and facilities at **18 Elmbridge play areas** and **12 park tennis locations**, with a further 4 upgrades due to complete in 2025. Work is also underway on an exciting new eco-friendly splashpad in Weybridge. We're committed to maintaining vibrant, accessible and sustainable recreational spaces for the community.

One local resident said: "We're really lucky to have such a huge number of green spaces locally and our children love spending time at the local play park."

Please visit **elmbridge.gov.uk** or use the QR code to see more on our refurbished play areas.





Helping local businesses thrive



This year, we've worked with businesses on over £130,000 of investment in our high streets, helped businesses reduce their carbon footprint with green grants, and supported 135 young people with employment and training advice.



We backed independents with business boost grants for new shop fronts and signage, offered free parking for Small Business Saturday, piloted 30 minutes of free parking in Walton and launched local markets.

Andrew Boyce, Managing Director of ET Works in Walton, praised our Green Business Boost funding: "The solar panels have reduced our energy costs and support our company ethos. We are committed to being net-zero, a pledge enthusiastically supported by our staff."

Visit elmbridge.gov.uk or use the QR code to learn more about how we're helping local businesses thrive.

Join Elmbridge's clean air movement: Let's breathe easy together!

We strive to ensure clean air and a healthy environment for everyone in Elmbridge.

Good air quality, with low levels of pollutants like nitrogen dioxide and particulates PM10 and PM2.5, is crucial for our wellbeing. Poor air quality can harm



health, especially for the young, elderly and those with heart and lung conditions.

In Elmbridge, we monitor air quality with over 40 diffusion tubes and three real-time stations. You can help by composting, recycling, avoiding waste burning, switching to eco-friendly heating and embracing active travel like walking, cycling or using public transport.

Small changes in your daily routine can make Elmbridge healthier for all. Let's breathe easy together! Visit **elmbridge.gov.uk** or use the QR code to learn more.

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Esher Common: refurbished steps lead the way!

Last year, the Ledges steps leading to the River Mole on Esher Common **received a much-needed refurbishment**, thanks to the collaborative efforts of the Lower Mole



Partnership and Community Infrastructure Levy (CIL) funding. This project stands as a shining example of community spirit and teamwork.

Volunteers from the Lower Mole Partnership, alongside Elmbridge Borough Council, worked tirelessly to restore the steps, ensuring safe and easy access for residents and visitors. Their dedication and hard work have made it possible for everyone to continue enjoying the natural beauty of Esher Common.

Please visit **elmbridge.gov.uk** or use the QR code to find out more about CIL.



Supporting Ukrainian families in Elmbridge

Elmbridge Borough Council is urging residents to host Ukrainian families. With the ongoing war in Ukraine, many families still need accommodation. Over 300 Elmbridge households have already



hosted nearly 600 displaced Ukrainians, providing not just housing but also a warm welcome and support network. Hosting can be a life-changing experience, with one host describing it as profound and rewarding.

Interested residents can contact us at homesforukraine@elmbridge.gov.uk for more information. Elmbridge Borough Council will continue to top up the thank you payments to £600 until 31 March 2026, thereafter moving to the government level of funding at that time.



Local businesses unite to reduce single-use plastics!



Ready to lead the way? Your business can be part of this exciting movement to reduce plastic waste and inspire others to follow suit. Let's make a real difference together!

Elmbridge's local businesses are stepping up to tackle the plastic waste crisis, and your business can be part of this exciting movement!

Imagine an Elmbridge where cafés, shops and local businesses unite to reduce single-use plastics. Our free toolkit is available to help, offering posters, digital banners and a YouTube animation to guide you.

Businesses can start by auditing their plastic use and switching to bulk or reusable packaging, as well as choosing eco-friendly cleaning products and engaging suppliers in sustainable practices.

By joining Elmbridge's mission, your business will not only help the environment but also inspire others to follow suit. Together, we can make a real difference!

Ready to lead the way?

Please visit **elmbridge.gov.uk** or use the QR code to find out more about Sustainable Elmbridge.





Get more Elmbridge news



Stay up-to-date on Elmbridge news through **WhatsApp** and our newsletter. You can also call us on **01372 474 474**.

Sign up to our newsletter at **elmbridge.gov.uk/newsletter** or use the QR codes below:

Join our WhatsApp broadcasting channel using the QR code:





Visit our website at: elmbridge.gov.uk

or scan the QR code:



Subscribe to our annual garden waste collection service

Renew or join for collections from 1 April 2025 to 31 March 2026. Fortnightly pickups of grass cuttings, prunings, leaves and more. Bins provided on loan.

Visit **elmbridge.gov.uk** or scan the QR code to sign up by 31 March 2025.

