

Appendix 2: Draft Claygate Placemaking Vision action plan

Short term deliverables	Organisation responsible for implementation	Action details	Timescales
EBC to conduct a 1- year trial of one-hour free parking period in Torrington Lodge Car park, supported by local shops and businesses tracking and reporting changes in footfall over the year to account for seasonal patterns.	EBC	The Council is currently piloting this scheme in Walton (30 mins free parking until March 2025). This scheme will be extended to Torrington Lodge and Hare Lane Car Parks on 1 April 2025.	In progress
Village restaurants, cafes, bars to work with EBC to further develop a sense of community by promoting use of outdoor spaces e.g., pavement cafés and restaurants.	EBC/CPC	CPC to provide support to individual businesses. EBC to advise with permits/ operational requirements.	Ongoing
The existing main provider of rental accommodation in Claygate (PA Housing), be encouraged to develop those under-developed sites that they own to increase housing stock of smaller units in Claygate.	EBC/PA	PA Housing Association is currently reviewing their development strategy and prioritising their land holdings. No short-term plans as yet. EBC will continue to meet with PA Housing for updates.	In progress
Torrington Lodge Car Park redevelopment.	EBC/CPC	EBC Planning and Property will undertake a feasibility study into the options for redevelopment.	In progress

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Increase awareness of the car parking locations and pricing through improved signage by EBC and via village communication channels (e.g., Claygate Courier, CPC, Social media pages)	EBC/SCC	Visible signs to Torrington Lodge Car Park- currently obscured entrance. EBC To discuss with SCC.	In progress
Improve traffic management and road safety within the village.	SCC / EBC /CPC	(1) CPC continuing to work with Speed Watch team. (2) CPC continuing to work with SCC Councillor for Hinchley Wood, Claygate and Oxshott on highways maintenance issues e.g. road surfaces, markings and signage. (3) CPC promoting Surrey roadsafe website and Fix My Street app. (4) CPC publicising upcoming road work and road closures. (5) CPC pursuing installation of signs to warn motorists of horse riders.	In progress
Take steps to maintain the provision of existing health and well-being services in the village.	EBC/ SCC/CPC/ CCBS/NHS/EEPCN	In October 2024, Elmbridge Borough Council announced its plans to expand support and help more people in need. In January and February 2025, the Council ran a detailed engagement program with residents, volunteers and community groups to gather views on community support. The results of the survey will shape the future of Claygate Centre for the community and other community centers within Elmbridge.	In progress

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Work with EBC and others to ensure the availability of services at Claygate Centre for the Community continues to meet the needs of the residents of Claygate particularly the elderly and vulnerable.	CPC/SCC/ Friends of Claygate centre	CPC to produce a Health and Communication Plan and EBC to consult SCC. CPC to promote a warm hub in Claygate.	In progress
Improve awareness of the health & wellbeing activities and facilities on offer in the village	CPC	CPC social media / website used to publicise location of nearest foodbanks, community fridges and defibrillators	In progress
Establish a multi-purpose community hub to serve people of all ages.	CPC /CCBS	CCBS seeking to raise funds to purchase and refurbish The Winning Horse. CCBS to refurbish The Winning Horse to provide a multi-purpose community hub.	In progress
Research options for an outdoor gym on Claygate Rec	EBC / CPC /CRGT	CPC to research options in consultation with EBC.	In progress
Ensure all new developments in Claygate implement 10% BNG	EBC	Biodiversity Net Gain (BNG) became mandatory for major developments on the 12 February 2024 and for small sites from 2 April 2024. The 20% target was set out in the EBC Local Plan 2037, as the local plan has now been withdrawn, the 20% target cannot be enforced.	Ongoing

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<p>Preserve and enhance the provision of and access to green spaces in and around the village including the recreation ground, community gardens, allotments, and village greens and green infrastructure links to neighbouring areas.</p>	<p>EBC / CPC / CRGT</p>	<p>(1) Opportunities for other Community Gardening projects being sought e.g. front of BT exchange. (2) Promotion of Elmbridge Countryside Team's walks and conservation activities by CPC.</p>	<p>In progress</p>